

SOS Online Services

CGOV 360

Georgia Corporations Division - Windows Internet Explorer

http://www.sos.ga.gov/corporations/

File Edit View Favorites Tools Help

Georgia Corporations Division

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CORPORATIONS DIVISION

Create or Change an Entity Customer Information Online Services Business Resources and Information

Corporations Site Availability

The Secretary of State's Corporations Division is currently upgrading the online filing & search features in an effort to provide both new and improved services to Georgia businesses. During the transition only limited online services are available via the below link.

<https://cgov.sos.state.ga.us>

PLEASE NOTE: Current processing times are 10 – 12 business days.

Currently available online features include Initial Filings for domestic entities and Annual Registrations for all of the following entities:

- For Profit Corporations
- Non-Profit Corporations
- Limited Liability Companies
- Limited Partnerships
- Professional Corporations

Other currently available services include Certificates of Existence and Name Reservations.

Please visit soskb.sos.state.ga.us to search for historical items and access the pre-filled and printable annual registration for use via our mail-in option.

All services are still being offered via mail or in-person at our Atlanta, Macon, or Tifton offices.

If you need assistance navigating the new site or encounter technical errors with the currently available online features, please contact our support staff at 404-656-2817.

[Secretary of State Kemp Alerts Georgia Corporations About Solicitations](#)

Georgia corporations, limited liability companies and limited partnerships are formed by filing with the **Corporations Division**. Some foreign (out of state) entities that do business

2 MLK, Jr. Dr.
Suite 313, Floyd West Tower
Atlanta, GA 30334-1530
404.656.2817

[Directions to the Corporations Division Offices](#)

SIGN UP FOR
EMAIL NOTIFICATIONS

CORPORATIONS
RENEWAL

CORPORATIONS
SEARCH

TRADEMARKS AND
SERVICE MARKS

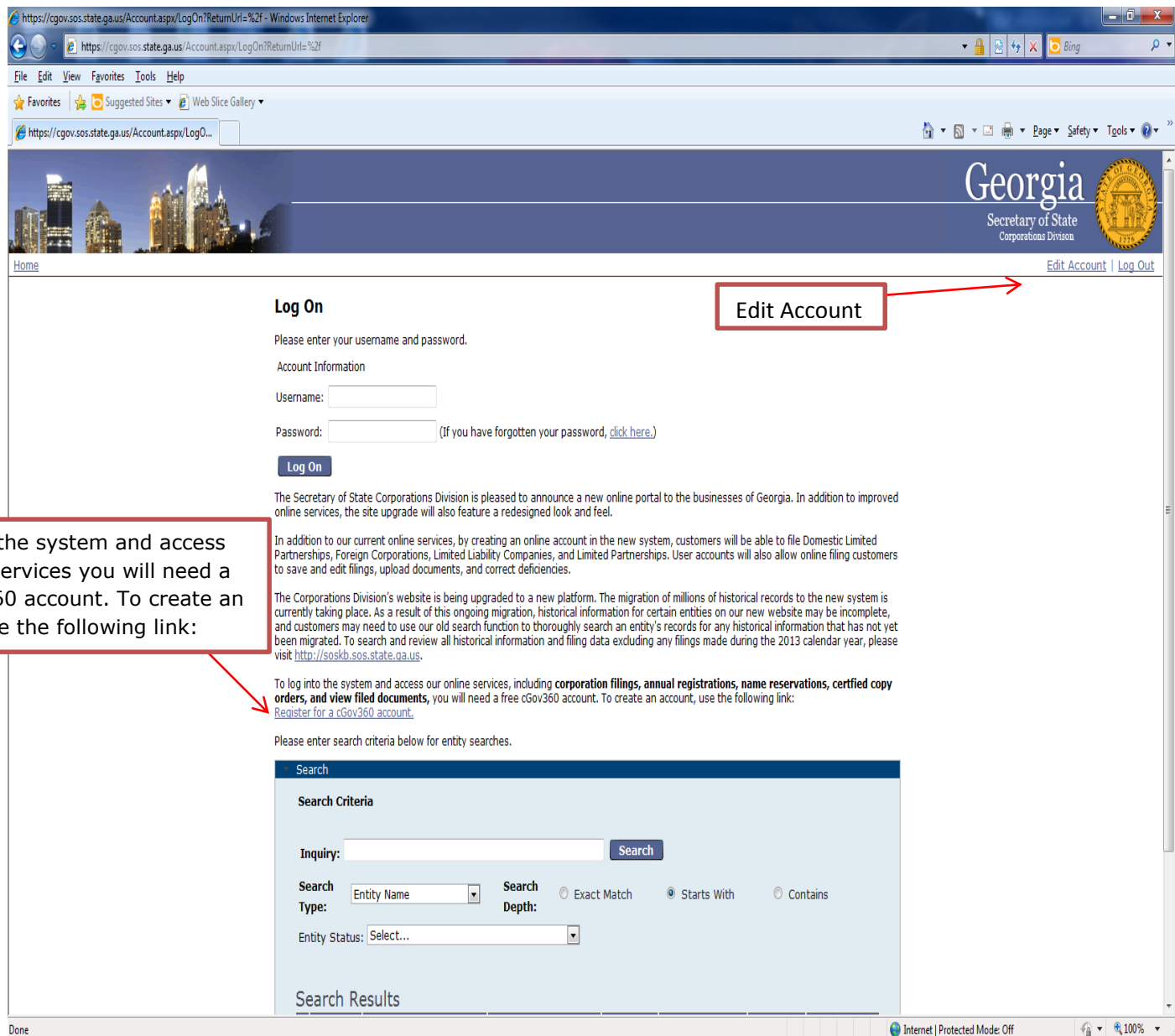
VIDEO FRANCHISE
AUTHORITY

Internet | Protected Mode: Off

100%

Click link to access CGOV 360 SOS online services

Click here to search for historical items.



I have registered for account but still cannot login. Why not?

Your user name and password has to match our files. If you do not remember your password, please, click on “reset password”. If you do not remember your user name, please, contact Corporations Division for assistance. If you need to change the password or any other information from the registration page (ex, email address), you can do that after you login into your account and by clicking on “edit account”.

I am using Internet Explorer 8/9 but the system is unable to log me in. Why not?

There may be an issue related to "compatibility view". Please, navigate to “tools” section under your web browser and un-check "compatibility view". Then try to login in again.

I am inside the Corp Online website but every time I click on link nothing happens. Why not?

It's a web browser issue in most of the cases. Please, review the question above about the compatible web browsers and known compatibility mode issue with Internet Explorer 8/9.

What are the tabs under my online account?

Corp Online service is divided into four tabs:

1. Business Filings Tab--all online filings listed and divided into domestic and foreign filings;



2. Service Management Tab--progress of the filing; it has the following three sections:
 - A – “Pending Services”
 - B – “Received Services”
 - C – “Rejected Services”

Pending Services: Services not sent to the back office to be processed

Received Services: Services submitted to the back office for processing. *if you hit edit, your filing will go back to Pending Services and you must submit to back office again to get it back into Received

Rejection Tab: Items rejected during the approval process. Review the rejection letter, correct any deficiencies and resubmit your filing for processing

The screenshot shows the Georgia Secretary of State Corporations Division website. The 'Services Management' tab is selected, displaying three sections: Pending Services, Received Services, and Rejected Services. Each section contains a table of filings with columns for Work Order Id, Transaction, Name, and Date Submitted. The Pending Services table lists four items, including 'Web Certificate of Existence' and 'Web LLC Domestic'. The Received Services table lists one item, 'Web Certificate of Existence'. The Rejected Services table is empty. Red callout boxes with arrows point to each section, providing instructions on how to manage the filings.

Work Order Id	Transaction	Name	Date Submitted
	Web Certificate of Existence	ACD	1/30/2013
	Web LLC Domestic		1/29/2013
	Web For-Profit Corp Domestic		1/29/2013
	Web Certificate of Existence		1/14/2013

Work Order Id	Transaction	Name	Date Submitted
	Web Certificate of Existence		

Work Order Id	Transaction	Name	Date Submitted
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3. Approved Services Tab-- all filings that have been done under any given account and have been approved

https://cgov.sos.state.ga.us/Home.aspx - Windows Internet Explorer

https://cgov.sos.state.ga.us/Home.aspx

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

https://cgov.sos.state.ga.us/Home.aspx

Page Safety Tools

Georgia
Secretary of State
Corporations Division

Home Edit Account Log Out

Business Filings Services Management **Approved Services** Business Filings Search

This tab provides access to the previous and approved services created through this login; it will return all services currently in the system that have not been deleted. To perform a more specific search for all filings processed with this login, use the relevant Search tab.

If your service has been approved, it will appear below. Click on the document plus sign to the left of the service to view the associated documents.

Approved Services

Work Order Id	Transaction	Name	Date Filed
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Done Internet | Protected Mode: Off 100%

This tab provides access to the previous and approved services created through this login; it will return all services currently in the system that have not been deleted. To perform a more specific search for all filings processed with this login, use the relevant Search tab.

4. Business Filings Search Tab--allows you to search any entity that is registered with Corporations Division

The screenshot shows the Georgia Secretary of State Corporations Division website. The browser is Windows Internet Explorer. The page has a header with the Georgia state seal and the text "Georgia Secretary of State Corporations Division". Below the header, there are four tabs: "Business Filings", "Services Management", "Approved Services", and "Business Filings Search". The "Business Filings Search" tab is selected. Below the tabs, there is a "Search Criteria" section with the following fields:

- Inquiry:
- Search:
- Search Type:
- Search Depth: ☐ Exact Match ☒ Starts With ☐ Contains
- Entity Status:

Below the search criteria, there is a "Search Results" section with a table. The table has the following columns: Name, Control Number, Effective Date, Status, ModelType, Locale, and Qualifier. The table is currently empty. Below the table, there are navigation links: "H H" and "H H 4".

I have used one of the online services and submitted my request. What is the next step?

Your filing has been received by Corporations Division if filing appears under “Received Services” section of the service management tab. In that case, it will be reviewed within 12 - 15 business days unless the expedited option has been selected. You will get approval certificate by email or rejection letter specifying the reasons for rejection.

My filing has been rejected. I see it under “Rejected Services” section. What do I need to do to resubmit?

Access the rejection letter and note the reason for deficiency and staff member’s name. Click on “re-file”, correct the deficiency and resubmit for final approval. Please, note that system should not charge you again unless you select to upgrade to expedited service.

If error message is generated or system is trying to charge you, please, report this problem to Corporations Division.

I have paid for my filing but my filing still shows up under “Pending Services” section. What do I do now?

If filings are shown under “Pending Services” section that means that filings have not been fully submitted to Corporations Division. Please, click on “edit” and navigate to last page to click on **“submit to back office”**. Please, ensure that filing appears under “Received Services” as this is the evidence of successful submission.

I have paid for filing but system asks me again for the payment. Why?

Please, ensure that you are accessing the correct workflow. If you have multiple filings under “Pending Services” you will need to locate the one that has been used for payment and proceed.

I have searched for my company by using “Business Filings Search” and my information is not correct; how do I correct it?

Please report your issue by contacting Corporations Division and provide as many details as possible about the nature of the inaccuracy.

I am using Mac PC and I am having some issues. Do you plan to configure the website to work with Macs?

Corp Online site is configured to work with the Safari browser. However, some users have reported issues after logging into their account. If Safari does not work properly, report this issue to Corporations Division. You can also install Chrome or Firefox for Macs and there should not be any more issues with site navigation.

I have a work order id number. What is it?

Work order id is created when customer opens one of the workflows. Please, check “Service Management” tab to verify whether the filing is submitted – as shown under “Received Services” section or if it is still pending – shown under “Pending Services” section. If filing is still pending, please, click on “Edit”; complete the information and **“Submit to Back Office”** so that filing will appear under “Received Services”.

I am trying to access the site but system returns “Server error 404 - File or directory not found”. Is the site down? What should I do?

Some customers experience this issue as the Corp Online site is up but their web browser forwards them to error site. To fix this issue, you may want to try one of the following:

- Clear all your browsing data (select tool -> delete browsing history for Internet Explorer 9) and close all browser windows and connect to the site again;
- Try a different web browser or try a different computer and connect to site again. If Corp Online site is down, Corporations Division will post the site maintenance page.